Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 1/1/2015 - 12/31/2015 Coverage for: Family | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <a href="https://www.anthem.com/ca/llns">www.anthem.com/ca/llns</a> or by calling 1-866-641-1689.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$300 Member/\$900 Family for PPO providers. \$500 Member/\$1,500 Family for Non-PPO providers.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. <b>\$2,500</b> Member/ <b>\$7,500</b> Family for PPO providers. <b>\$7,000</b> Member/ <b>\$21,000</b> Family for Non-PPO providers. This plan has a separate Out-of-Pocket Maximum of <b>\$2,800</b> Individual/ <b>\$5,700</b> per Family for in-network prescription drugs.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Amounts related to a transplant unrelated donor search, Premiums, Balance-billed charges and Health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.

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Does this plan use a network of providers?	Yes. See www.anthem.com/ca/llns or call 1-866-641-1689 for a list of PPO providers.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .



- Copayments are fixed dollar amounts (for example, \$25) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use PPO <u>providers</u> by charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a PPO Provider	Your Cost If You Use a Non- PPO Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$25 Copay/Visit	40% Coinsurance	none
TC - !-!/ - 11/1-	Specialist visit	\$35 Copay/Visit	40% Coinsurance	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	<b>\$25</b> Copay/Visit for Acupuncture and Chiropractor	<b>40%</b> Coinsurance for Acupuncture and Chiropractor	Coverage is limited to 25 visits per calendar year each for Acupuncture and Chiropractor.
	Preventive care/screening/immunization	No Charges	40% Coinsurance	none
If you have a test	Diagnostic test (x-ray, blood work)	<b>20%</b> Coinsurance	40% Coinsurance	none

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	Imaging (CT/PET scans, MRIs)	20% Coinsurance	40% Coinsurance	none
	Generic drugs	<b>\$10</b> Copay	<b>50%</b> Coinsurance	30 day supply; 2x copay for 90 day supply. Non-Network pharmacies coinsurance is avg. whole price schedule plus charges above the schedule. Annual In-Network Rx OOP maximum is \$2,800 Individual/\$5,700 Family. There is no OOP on OON services.
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at	Preferred brand drugs	20% Coinsurance	[50% Coinsurance]	\$40 min and \$60 max copay. 30 day supply; 2x copay for 90 day supply. Non-Network pharmacies coinsurance is avg. whole price schedule plus charges above the schedule. Annual In-Network Rx OOP maximum is \$2,800 Individual/\$5,700 Family. There is no OOP on OON services.
www.caremark.com.	Non-preferred brand drugs	40% Coinsurance	<b>50%</b> Coinsurance	\$60 min and \$100 max copay. 30 day supply; 2x copay for 90 day supply. Non-Network pharmacies coinsurance is avg. whole price schedule plus charges above the schedule. Annual In-Network Rx OOP maximum is \$2,800 Individual/\$5,700 Family. There is no OOP on OON services.

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	Specialty drugs	40% Coinsurance	[50% Coinsurance]	60 min and \$100 max copay. 30 day supply; 2x copay for 90 day supply. Non-Network pharmacies coinsurance is avg. whole price schedule plus charges above the schedule. Annual In-Network Rx OOP maximum is \$2,800 Individual/\$5,700 Family. There is no OOP on OON services.
If you have	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance	40% Coinsurance	none
outpatient surgery	Physician/surgeon fees	20% Coinsurance	40% Coinsurance	none
If you need immediate medical	Emergency room services	\$100 Copay/Visit then 20% Coinsurance	\$100 Copay/Visit then 20% Coinsurance	If admitted, ER Copay is waived.
attention	Emergency medical transportation	20% Coinsurance	40% Coinsurance	none
	Urgent care	\$25 Copay/Visit	40% Coinsurance	none
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 Copay/Admission then 20% Coinsurance	40% Coinsurance	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.  \$200 penalty/Occurrence for not obtaining preauthorization where required.
	Physician/surgeon fee	20% Coinsurance	40% Coinsurance	none

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If you have mental health, behavioral	Mental/Behavioral health outpatient services	<b>\$0</b> Copay for visits 1-5; <b>\$25</b> Copay for visits 6 and over	[40% Coinsurance]	Administered through Optum
health, or substance	Mental/Behavioral health inpatient services	20% Coinsurance	40% Coinsurance	Administered through Optum
abuse needs	Substance use disorder outpatient services	\$25 Copay/Visit	40% Coinsurance	Administered through Optum
	Substance use disorder inpatient services	20% Coinsurance	<b>40%</b> Coinsurance	Administered through Optum
	Prenatal and postnatal care	\$25 Copay/Visit	40% Coinsurance	\$25 copay applies to the first visit only.
If you are pregnant	Delivery and all inpatient services	\$250 Copay/Admission then 20% Coinsurance	40% Coinsurance	Failure to obtain pre-authorization may result in non-coverage or reduced benefits. \$200 penalty/Occurrence for not obtaining preauthorization where required.

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	Home health care	20% Coinsurance	40% Coinsurance	Coverage is limited to 100 visits per calendar year.
If you need help recovering or have other special health	Rehabilitation services	\$25 Copay/Visit	40% Coinsurance	Coverage is limited to 25 visits per calendar year for Occupational, Physical and Speech therapy. Additional visits may be authorized if medically necessary
	Habilitation services	\$25 Copay/Visit	40% Coinsurance	Coverage is limited to 25 visits per calendar year for Occupational, Physical and Speech therapy. Additional visits may be authorized if medically necessary.
needs	Skilled nursing care	20% Coinsurance	40% Coinsurance	Failure to obtain pre-authorization may result in non-coverage or reduced benefits. \$200 penalty/Occurrence for not obtaining preauthorization where required. Coverage is limited to 240 days per calendar year.
	Durable medical equipment	20% Coinsurance	40% Coinsurance	none
	Hospice service	20% Coinsurance	40% Coinsurance	
If your child needs	Eye exam	Not Covered	Not Covered	none
dental or eye care	Glasses	Not Covered	Not Covered	none
	Dental check-up	Not Covered	Not Covered	none

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#### **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Private-duty nursing Cosmetic surgery Weight loss programs
  - Dental care (Adult) Routine eye care (Adult)
  - Long-term care Routine foot care

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care

- Hearing aids
- Infertility treatment
- Most coverage provided outside the United States. Seewww.bcbs.com/bluecardworldwide

Non-emergency care when traveling outside the U.S.

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### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at [1-866-641-1689]. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>.

### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact:

P.O. Box 60007, Los Angeles, CA 90060.

### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

### **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

### **Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al 1-866-641-1689.]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-641-1689.]

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-641-1689.]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-641-1689.]

—To see examples of how this plan might cover costs for a sample medical situation, see the next page.————

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## **About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



## This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,680
- Patient pays \$860

#### Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

### Patient pays:

\$300
\$290
\$120
\$150
\$860

### **Managing type 2 diabetes**

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$4,130
- Patient pays \$1,270

#### Sample care costs:

Prescriptions	<b>\$2,9</b> 00
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

### Patient pays:

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Deductibles	\$300
Copays	\$650
Coinsurance	\$240
Limits or exclusions	\$80
Total	\$1,270

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### **Questions and answers about the Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S.
   Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

\*No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge,

and the reimbursement your health plan allows.

## Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

## Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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